

WEST POINT POLICE DEPARTMENT

Voice a Complaint or Commendation

Input from the people we serve is very important to the police department in our evaluation of the services we provide. Your comments, both those which may be critical and those which are complimentary, are very useful in ensuring that we perform our mission efficiently, effectively, and professionally

Complaints

To make a complaint, you may choose from one of the following communication options:

- You may verbally report a complaint by contacting the Office of the Chief of Police at (804) 843-2800.
- We will direct your call to the on-duty supervisor or commander in order to assist you immediately.
- You are not required to make a written complaint for the Police Department to investigate the conduct or actions of an employee. If you choose, you may make a complaint in writing (*typically a letter*) to preserve a record of your report. You may deliver your complaint in person or mail it to (*you will receive a written reply to your complaint*):
 - Chief of Police
West Point Police Department
P O Box 152
433 12th St.
West Point, Va. 23181
- You may use the form below to submit the complaint by mail or email (*in order for us to contact you regarding the complaint you must fill in the contact information on the form*). Please include additional pages if necessary.
 - or email to: wppd-chief@west-point.va.us (*Click the email address to send the completed form.*)

MAKE A COMPLAINT

First Name: _____ Last Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip Code: _____

Email Address: _____

Details:

Any questions please call: 804-843-2800.